

 <p>BUSINESS OFFICE BILLING AND COLLECTION POLICIES</p>	<p>PAGE: 23 OF: 28 DO NOT PRINT REVISION TABLE</p>
<p>BUSINESS OFFICE CHIEF FINANCIAL OFFICER</p>	<p>CURRENT AS OF (DATE): February 13, 2023</p>

**PLAIN LANGUAGE SUMMARY
OF FINANCIAL ASSISTANCE POLICY
PATIENT FINANCIAL ASSISTANCE ALLOCATION**

OVERVIEW

OCH Regional Medical Center is committed to offering financial assistance to people who have health care needs and are not able to pay to care. This assistance is offered through the Hospital’s Patient Financial Assistance allocation program. You may be able to get financial assistance if you are not insured, underinsured, not eligible for a government program, do not qualify for governmental assistance like Medicare or Medicaid or the patient’s Medicaid benefits have expired and are not covered by any other third party payers and have exceeded filing deadlines.

ELIGIBILITY POLICY SUMMARY WHO CAN APPLY

The financial assistance eligibility policy provides free care for those who have tried all other payment options. In order to qualify for patient assistance, the patient must have submitted a properly completed application for financial assistance. Patients who qualify:

- Must be a resident of Oktibbeha County, any full-time employee of OCH Regional Medical Center or a full-time student enrolled at Mississippi State University or East Mississippi Community College.
- Will be eligible for full financial assistance if household income is at or below 200% of the current year’s Federal Poverty Guidelines.
- Will be eligible for partial financial assistance if household income is between 200% and 250% of the current year’s Federal Poverty Guidelines.

Patient Account Representatives are available to help you complete the application for financial assistance.

HOW TO APPLY

The application process involves filling out the Patient Financial Assistance Application form and submitting the form along with the supporting documents to OCH Regional Medical Center for processing. There are several ways to complete the application process. The application may be obtained by one of the following methods:

- By applying in person at OCH Regional Medical Center, Patient Accounts Department, which is located at: 400 Hospital Road, Starkville, MS 39759
- By calling: 1-662-615-2605, 1-662-615-2602, 1-662-615-2603, 1-662-615-2604, 1-662-615-2607
- By visiting the Business Office, Emergency Department or Admissions Office at OCH Regional Medical Center
- By going to www.och.org/patients and search for financial assistance policy
- By emailing a Patient Accounts Representative at CustomerService@och.org